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How to Dispute/Update your Info on TransUnion Credit Report (Electronic Method):

1. Go to TransUnion.ca and log into your account
2. Within your credit history page, you'll find the different sections of your credit report (ie: personal information, telephone #, inquiries, etc). Please review all of the different sections for errors and make note of any inconsistencies.
3. Once you locate the credit record you'd like to update, click on Start Your Dispute button on the right-hand side of the screen to proceed.
4. To Dispute Specific Records:
 - ⇒ Select Request an Investigation under the item you would like to dispute
 - ⇒ Select the reason for the dispute by clicking the drop-down menu (ie: investigation type + add additional comments if necessary)
 - ⇒ Repeat the above (2) steps for any additional accounts you would like to update/correct
 - ⇒ Click on the @ to identify the supporting documents required and further details/FAQs about a particular dispute section/function.
5. Once you have added all the dispute requests on the Dispute Summary page, click on Continue to proceed onto adding the supporting documentation (ie: Bankruptcy Discharge, Certificate of Full Performance for Consumer Proposal, Release Letters, Proof of Payment, etc).
6. Select Email Response Method to receive your reply via email and click Submit
7. You will receive further communication from TransUnion with your Case ID and Confirmation Number for this online submission.
8. TransUnion will typically provide you with an update on any electronic inquiries within 30 days of the request.